

Computer Support for Beginner Users

This document lists some online tutorials and information for those beginners who may need some extra computer support.

The links provided are in no way connected to the IEMBP, its content or basic computer assessment requirements, but may be useful for guiding beginners through basic computer use.

How to use a mouse and basic parts of a site like drop down menus and radio buttons:

- **[Mouserobics](#)**
Available in: English, French, Spanish, Tagalog, Danish, Italian and Hmong.
- **[New User Tutorial](#)**
Available in: English, French, Spanish, Portuguese, Italian, German, Chinese, Japanese and Korean.

How to use windows, desktop icons and a basic introduction to terms and functions (ie. Cutting, pasting, printing):

- **[Basic Computer Skills Tutorial](#)**
Available in: English Only

Help with basic computer skills with an online video tutor:

- **[BBC's Computer Tutor](#)**
Available in: English Only

Help with computer terms and know-how (ie. Webpage basics, how to fill in forms, email basics, etc.) via free online computer course:

- **[BBC's The Webwise Online Course](#)**
Available in: English Only

Help with Web Browser Basics:

- **[Web Browser Basics](#)**
Available in: English Only

Help with starting up and using an email account:

- **[Get Started with Email](#)**
Available in: English Only